



ROAD TRANSPORT AND SAFETY AGENCY

PUBLIC NOTICE

IMPERSONATION OF RTSA OFFICERS

The Road Transport and Safety Agency (RTSA), has regrettably observed that some unscrupulous people are maliciously purporting to be RTSA staff in a bid to defraud members of the public seeking services from the Agency.

Similarly, these corrupt individuals are demanding for money from members of the public in the ploy of facilitating Agency services expediently when all they are doing is on one end cheating customers and on the other end making road transport services appear expensive when they are not.

The public is hereby advised not to engage with individuals known as “**Chimutengo’s**” or “**agents**” impersonating as RTSA officers and illegally assuming the role of Agency staff.

The Agency is also urging RTSA clients and stakeholders to only access services from staff members at RTSA service centres with identifications bearing the Agency logo, name and position of the staff.

Impersonation and extortion is an offence contrary to Section 18(a) of the Anti-Corruption Act No.3 of 2012 and Section 296 of the Penal Code respectively. And those found wanting will be prosecuted according to the provisions of the law.

Kindly report all impersonation and extortion cases to the nearest police station, RTSA offices or the National Call Centre on the Toll Free line 983.

Authorised for display and publication by:

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**The Head- Public Relations
For/Director and Chief Executive Officer
Road Transport and Safety Agency
7th Floor, Premium House
LUSAKA**

