ROAD TRANSPORT AND SAFETY AGENCY

PRESS STATEMENT

RTSA GOES ONLINE

LUSAKA, 16th April 2020 - The Road Transport and Safety Agency (RTSA) has unveiled the online payment portal to enhance accessibility and effective delivery of RTSA services.

RTSA Director and Chief Executive Officer Mr. Gladwell Banda has revealed that the online payment portal will to a large extent, reduce queues and time to access RTSA services such as road tax.

"We are pleased to announce the immediate availability of the RTSA Online payment Portal on a '**pilot basis**' in collaboration with the Ministry of Finance and Smart Zambia Institute under an integrated system called the Government Services Bus (GSB) and Payment Gateway. Selected RTSA services are now available and can be accessed online from any internet enabled device," he said.

He adds that the RTSA seeks to deliver a service focused public experience by providing clients with a platform to make cashless payments through the online portal, debit cards, vendor terminals, mobile payment, electronic points of sale, and electronic bank transfers.

"In this regard, motorists will be able to pay for services such as road tax online and print out the road tax token on bond paper and will be required to display on the motor vehicle and will not be compelled to get a print out from RTSA service centres," he elaborated.

Mr. Banda said to ensure compliance and authenticity of print outs of the road tax token on bond paper, the RTSA and the Zambia Police will enhance traffic law enforcement using automated enforcement equipment to scan the legitimacy and validity of the road licence or querying the registration number of the vehicle on the system.

"The new online payment portal will be accessed through the RTSA and Government Services Bus websites .Users need to register and create an account on the portal to be able to access and apply for these services via the link https://zampass.gsb.gov.zm/register," the RTSA CEO further explained.

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FREDRICK MUBANGA
HEAD - PUBLIC RELATIONS