

CLARIFICATIONS FOR THE TENDER FOR THE SUPPLY, DELIVERY, INSTALLATION AND IMPLEMENTATION OF ENTERPRISE RESOURCE PLANNING SYSTEM

1. What software (e.g. Dynamic 365, SAP or Oracle) is preferred by RTSA for the ERP?

Response

Dynamics 365 AX On-Prem

2. Can the bidder quote using US dollar on both foreign and local based resources?

Response

Bidders can quote in any freely convertible currency (ITB 27.1)

3. At what point would they be needing the security bid made?

Response

Bid Security to be submitted at the time of bid Submission.

4. What is meant by 'the evaluation will not into account technical factors in addition to cost factors?'

Response

The Evaluation will take into account both Technical Factors and Cost factors.

5. What is the qualifying score on the technical proposal?

Response

The Evaluation will be based on responsiveness to the requirement on a YES/No basis and not score.

6. Should the bidder separate the TP and FP?

Response

No. The bid should be submitted in a single envelope

7. Is there going to be a pre-bid meeting or each bidder can arrange to meet them.

Response

There will be No Pre Bid meeting

8. Required number of users for the ERP?

Response

200 users

9. Total number of employees in the Organization?

Response

600

10. What is the total budget for this project?

Response

Regulations do not require the RTSA to state the budget for the project.

11. How many modules shall be required and what departments shall they under?

Response

Refer to user requirements documents

12. How many user licences would you need?

Response

200 users

13. How many branches do you have?

Response

32 stations

14. Any need for multi-currency?

Response

Bidders to use one easily convertible currency

15. What system are you currently using?

Response

Navision

16. What pain points do you wish to resolve?

Response

Ensure all the internal process as outlined in the user requirements are resolved.

17. Do you have other legal entities that you would like to manage?

Response

No

18. Which ERP would you prefer, on premises (system to host in your data centre/local server) or D365 cloud version? If the preference is for on premises deployment, would need us to include hardware details and costing?

Response

On premise D365 AX

19. Is RTSA open to a Hybrid Licensing and Deployment - where Development and Testing/QAS are on cloud and the Production is On-Premise?

Response

RTSA is open to any combination.

20. What is the Hardware infrastructure provided for the ERP - in terms of server specifications reserved for the project?

Response

Consultant will have to provide specifications then the client will procure.

21. Does RTSA require the bidders to quote for both Hardware and related software (Windows Server, SQL,)

Response

Quoting Hardware is optional. If solution is based on a Microsoft product, RTSA will provide licences

22. The Integration requirements are not clear - which native systems need to be integrated to the ERP, please list and provide the scope.

Response

Integration with existing applications like the Transport Information System

23. By Oracle, it means Oracle Apps from Oracle Corporation or it can be any application based on Oracle Technologies?

Response

Yes. Any applications based on Oracle Technologies.