



ROAD TRANSPORT AND SAFETY AGENCY

PUBLIC NOTICE

DISRUPTION OF RTSA ONLINE PAYMENT SERVICE

This notice serves to inform all clients and members of the general public that the Road Transport and Safety Agency (RTSA) Online Payment Platform is inaccessible due to a technical challenge under the Government Service Bus (GSB) and Payment Gateway System. The Agency is working to restore the service as soon as possible.

The Agency therefore, wishes to advise clients and members of the public to access services such as Road Tax, Certificate of Fitness and all documents generated by the RTSA at any RTSA Service Centre and outsourced outlets across the country (ZAMPOST, ZSIC and selected local authorities).

The RTSA apologises for the disruption of online service and the inconvenience caused.

For any queries contact the RTSA on 0211228798 or Email askrtsa@rtsa.org.zm or visit [Facebook/askrtsa.com](https://www.facebook.com/askrtsa.com) or website: www.rtsa.org.zm

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**The Head – Public Relations
For/ Director and Chief Executive Officer
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Road Safety House
LUSAKA**