



ROAD TRANSPORT AND SAFETY AGENCY

PUBLIC NOTICE

RENEWAL OF VEHICLE IDENTITY CERTIFICATES FOR THE YEAR 2024

The Road Transport and Safety Agency (RTSA) would like to remind Road Transport Operators to start the process of renewing their vehicle identity certificates, which will expire on 31st December 2023, for the approved Long Term Road Service Licences (RSLs).

Furthermore, we wish to advise that the RTSA has operationalized the online renewal of vehicle identity certificates through the Government Service Bus (GSB).

Operators wishing to use this online platform can access the service by logging onto the RTSA website www.rtsa.org.zm.

The vehicle identity certificates will be printed on plain paper and shall be recognised as an official document.

For any queries contact the RTSA on 0211228798 or Email askrtsa@rtsa.org.zm or visit [Facebook/askrtsa.com](https://www.facebook.com/askrtsa.com) or website: www.rtsa.org.zm

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