



RTSA

MAGAZINE



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RTSA EMBRACES NEW TRIPARTITE DRIVING LICENCE FORMAT TO ENHANCE REGIONAL INTEGRATION



THE NEW DRIVER LICENCE CARDS AFTER THE MIGRATION TO THE TTTFP LICENCING SYSTEM.

BY RITA BWALI

The Zambian Government through the Road Transport and Safety Agency (RTSA) has officially adopted the Tripartite Transport and Transit Facilitation Programme (TTTFP) driving licence format.

In a landmark development aimed at promoting regional integration and streamlining cross-border transportation, RTSA has officially adopted the Tripartite Transport and Transit Facilitation Programme (TTTFP) driving licence format.

The newly standardised driving licence is set to harmonise the licensing systems across the Common Market for Eastern and Southern Africa (COMESA), the Southern African Development Community (SADC), and the East African Community (EAC). This initiative underscores the RTSA's commitment to enhancing regional integration by ensuring the smoother movement of drivers and transport operators across borders within these regions.

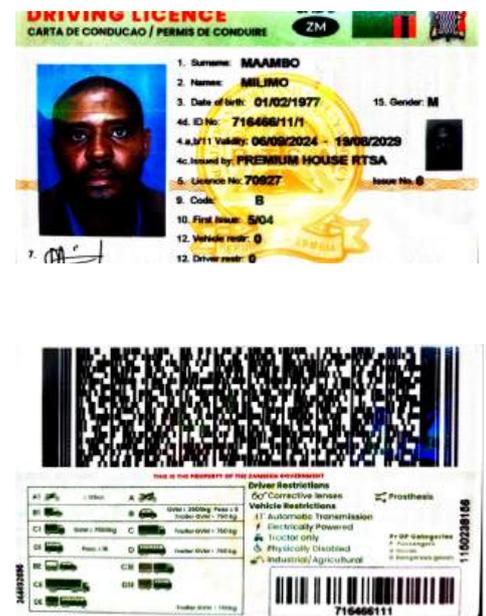
The current driver's license holders will not be required to undergo retesting as part of this migration process will automatically be updated to the TTTFP standard upon renewal.

By adopting this standardised driving licence, Zambia is taking a significant step towards fostering greater economic cooperation and enhancing transport efficiency across the region.

This move by the RTSA is expected to benefit not only drivers and transport operators but also contribute to the overall economic growth of the region by simplifying the complexities associated with cross-border transportation.

As Zambia continues to align itself with regional and international standards, the adoption of the TTTFP driving licence format marks a pivotal moment in the country's efforts to promote regional integration and cooperation.

The TTTFP is part of the Tripartite Free Trade Area (TFTA) which includes the Common Market for Eastern and Southern Africa (COMESA), the Southern African Development Community (SADC), and the East African Community (EAC).



RTSA INTRODUCES INFORMATION DESKS TO ENHANCE CUSTOMER EXPERIENCE AND ACCESSIBILITY



-Account creation on the Government Service Bus (GSB) ZamPortal platform.

-Online Purchase of road tax and Physical Inspection forms.

-Provisional driver's licenses Registering and driver test booking

-Online speed violation payments among many other services.

RTSA's goal is to increase convenience, reduce long queues, and promote road safety through self-service options.

Leveraging on this innovation is part of RTSA's broader efforts to maximize on technology by improving service delivery through self-help services aimed at making services more accessible to all Zambians from wherever they might be at any given time.



BY MWAPE SAWASAWA

Innovation is key to the growth of any society and economy and only then can it benefit those who need it most. In its efforts to improve clients changing needs and adopt efficient service delivery options, the Road Transport and Safety Agency (RTSA) has launched a new initiative to enhance customer experience and accessibility through the introduction of information desks at its service Centre's.

The information desks are strategically positioned at RTSA Premium House and Cosmopolitan Mall stations respectively. This innovative idea is aimed at providing convenient access to various services offered without a physical visit to any RTSA stations. The information desks and the user friendly self-help desks are managed by RTSA Customer Care Officers who are equipped with information regarding the various services and procedures offered by the Agency, which include:

The information desks will help bridge the gap for clients who may not be familiar with digital platforms, enhancing service delivery and customer satisfaction.

The agency will soon roll out these information desks to additional stations nationwide.



RTSA ENHANCED ROAD SAFETY EFFORTS AHEAD OF KULAMBA AND LIKUMBI LYA MIZE CEREMONIES



AN EDUCATION OFFICER SENSITISING RIDERS AND CYCLISTS IN ZAMBEZI DISTRICT DURING THE BUILD UP TO THE 2024 LIKUMBI LYA MIZE TRADITIONAL CEREMONY.

BY RITA BWALI AND MONDE LIKANDO

The Road Transport and Safety Agency continues to reaffirm its commitment to road safety education and publicity emphasizing on the importance of adherence to safety measures by all road users.

Mandated to efficiently and effectively manage road transport and safety for all road users in Zambia, the RTSA intensified its road safety initiatives by deploying officers in Katete District of Eastern Province and Zambezi District of North Western Province ahead of the 2024 Kulamba and Likumbi Lya Mize Traditional Ceremonies respectively.

During the visit, the Road Smart team paid a courtesy call on Paramount Chief Kalonga Gawa Undi,

The traditional leader of the Chewa speaking people of Zambia, Malawi, and Mozambique. Some of the key issues addressed during the courtesy call included the need to sensitize motorcyclists and cyclists on safe road user behaviors and the use of extended led lights by truckers operating in the district. Subsequently, discussions on ensuring an accident-free ceremony for all road users were held with emphasis on the importance of protecting all road users during and after the ceremony.

Additionally, the team conducted road safety sensitizations in both Katete and Zambezi districts prior to the Kulamba and Likumbi Lya Mize Traditional Ceremonies respectively.

Motorcyclists were educated not only on the importance of acquiring a riders licence but also on the procedures of registration owing to the influx of the mentioned motorcycles in the area.

Further, motorists and pedestrians were also engaged on the need to drive licensed motor vehicles and were cautioned on the dangers of walking on the road while using

headphones, walking under the influence of alcohol, walking on the wrong side of road (jay walking), and sitting by the road side.

LAUNCH OF THE ZAMBIA ROAD SAFETY INVESTMENT CASE: A STRATEGIC MOVE TOWARDS SAFER ROADS

BY RITA BWALI

The United Nations Development Programme (UNDP), in collaboration with the Road Transport and Safety Agency (RTSA), the Ministry of Health (MOH), the United Nations Road Safety Fund (UNRSF), and the Research Triangle Institute (RTI), has officially launched the Zambia Road Safety Investment Case.

This critical initiative is poised to significantly reduce road traffic injuries across the country with a particular focus on enhancing pedestrian safety and mitigating the economic impact of road accidents.

During the launch, UNDP Resident Representative James Wakianga highlighted the benefits of improved road safety. “It’s not just about preventing accidents, but about freeing up resources in our healthcare system that can be redirected to address other critical health challenges,” he stated. Wakianga emphasised that road safety is intrinsically linked to broader development goals, which included economic stability and public health.

The Zambia Road Safety Investment Case presents a strategic approach, outlining five key interventions aimed at reducing road traffic accidents. These interventions include the installation of speed humps, the construction of roadside pathways, the creation of safe road crossings, the provision of post-crash pre-medical care, and the enforcement of alcohol breath testing. The study evaluates the economic and health impacts of road traffic accidents, providing a compelling argument for the adoption of these preventative measures.

Minister of Transport and Logistics Hon. Museba F. Tayali highlighted the importance of cross-ministerial collaboration in achieving the goals set out in the Investment Case. “This is a collective effort, Involving the Ministry of Health, Ministry of Home Affairs and Internal Security, Ministry of Education and Ministry of Finance and National Planning, together, we can reduce healthcare costs, boost economic productivity, and enhance the overall quality of life for Zambians” Hon Talyali said.



Speaking at the same event, RTSA Director and Chief Executive Officer Eng. Amon Mweemba reaffirmed the Agency’s dedication in eliminating dangerous road user behaviors as a significant move towards prioritizing vulnerable road users. Eng. Mweemba reiterated the Agency’s dedication to eliminating dangerous road user behaviors and announced plans to introduce targeted road safety programs specifically for pedestrians who are most vulnerable to road traffic incidents.

The launch of the Zambia Road Safety Investment Case marks a pivotal step in the country’s journey towards safer roads. Zambia aims not only to reduce the number of road traffic crashes but also to work towards the ultimate goal of eliminating road fatalities as the initiative signals a brighter and safer future for all road users in Zambia.



A DAY IN THE LIFE OF A ROAD TRAFFIC INSPECTOR



Suwilanji Simukanga a road traffic inspector in inter city engaging with the an fm bus conductor before departure.

By Monde Likando

Road safety is a critical aspect of our daily lives and one group of dedicated professionals playing a vital role in ensuring that our roads are safe are Road Traffic Inspectors (RTIs). Working for the Road Transport and Safety Agency (RTSA), these inspectors are the unsung heroes of road safety.

For Suwilanji Simukanga, an RTI with 10 years of experience, a typical day begins as early as 02:00 hours. Assigned to operate from the Lusaka Inter City Bus Station, he must be on site before dawn to inspect and certify buses leaving for various destinations. With at least 40 buses to inspect daily, the morning shift is a busy one.

As buses line up at the exit gate, loaded with passengers eager to reach their destinations on time, Simukanga and his colleagues meticulously inspect each bus. The inspectors check for road worthiness, licensing, overloading, and compliance with passenger capacity regulations.

Any bus found wanting is either changed, swapped, or asked to comply to ensure the safety of all passengers and other road users.

Despite their best efforts, RTIs face challenges such as buses loading outside the station or using alternative exits to avoid inspection. The work of Road Traffic Inspectors like Suwilanji Simukanga is a testament to the ripple effect of road safety. Their dedication and commitment to ensuring our safety on the roads have a far-reaching impact, inspiring others to prioritize road safety.

As we go about our daily lives, let us remember the unsung heroes working tirelessly behind the scenes to keep us safe.

Suwilanji Simukanga's message to road users is, "Be Road Smart, Life is precious".



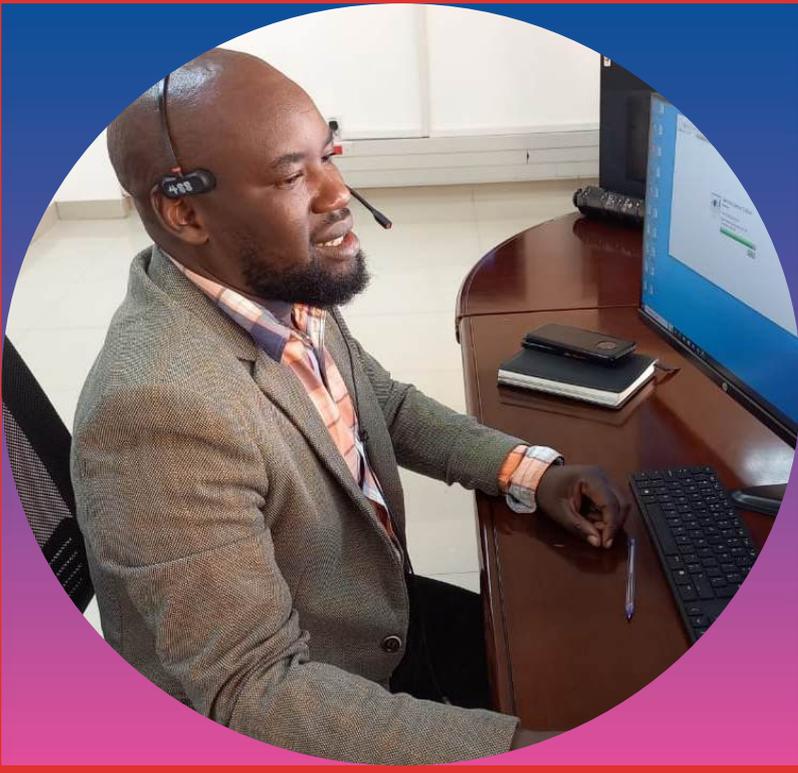


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