ROAD TRANSPORT AND SAFETY AGENCY

PUBLIC NOTICE

RELOCATION OF THE RTSA NOVARE SERVICE CENTRE

The Road Transport and Safety Agency (RTSA), would like to inform its clients and the general public that its Novare Service Centre at Novare Mall will be moving to a more spacious building within the mall on Great North Road on Monday, 23rd March 2026.

The Office has been moved from Shop Number 24D, next to Pedros Restaurant on the western wing, to Shop Number 13, behind Hungry Lion on the southern wing. The vehicle examination ground location remains the same in the mall car park.

The following are the services offered at the station;

1. Driving Licence Renewal and Replacement
2. Motor Vehicle and Trailer Licencing
3. Motor Vehicle and Trailer Examination
4. Change of Motor Vehicle and Trailer Ownership
5. Motor Vehicle Certificate Replacement
6. Road Safety Education

This relocation aligns with the Agency's commitment to providing its services in a conducive environment thereby driving road safety forward. We look forward to serving you from our new office.

For inquiries or directions, kindly contact the RTSA National Call Centre on the Hotline 0955 983983 or WhatsApp on 0965 429499 or visit Facebook/askrtsa.com or website: www.rtsa.org.zm

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Head Public Relations
For/ Director and Chief Executive Officer
Road Transport and Safety Agency
Dedan Kimathi Road
LUSAKA.